International Education and Capacity Development
Institute of Continuing & TESOL Education

The University of Queensland

For more than a century, The University of Queensland (UQ) has maintained a global reputation for creating positive change by delivering knowledge leadership for a better world.

UQ consistently ranks in the world’s top universities, is one of only three Australian members of the global Universitas 21, and is a founding member of the prestigious Group of Eight (Go8) universities.

Institute of Continuing & TESOL Education

UQ’s Institute of Continuing & TESOL Education (ICTE) specialises in the development and delivery of customised education and training solutions, and international development projects.

Established in 1981, ICTE has significant experience collaborating with university, government and corporate partners around the world to develop and deliver high-quality programs, and to achieve sustainable international development outcomes.

ICTE programs are enhanced by the teaching, learning and research strengths of UQ, and through our network of government, industry and community program presenters.

Located on UQ’s St Lucia campus, participants make the most of UQ’s world-class campus, services and facilities.
Why choose the Institute of Continuing & TESOL Education?

Flexible programs
We design and deliver programs customised to suit our partners’ needs. We have a wealth of experience in creating learning opportunities that go beyond the classroom and connect our participants with industry, government and communities. We offer varied delivery modes including online and face-to-face.

Excellent teachers and presenters
UQ cultivates teaching excellence and has won more Australian Awards for University Teaching than any other Australian university. Our teachers and presenters are carefully selected for their classroom skills, qualifications, knowledge and breadth of experience.

Top 50 global university
UQ is internationally renowned, ranking among the world’s top universities. The St Lucia campus is considered one of the most beautiful campuses in the world and is a vibrant mix of old sandstone buildings, modern architecture, parklands and lakes with outstanding student services and facilities.

Global connections
We welcome more than 9000 participants from more than 100 countries in courses and programs each year, and collaborate with partners around the world to deliver programs in Australia and international locations.
9000+ students and participants

Students and participants from over 100 countries

850,000+ IELTSx online enrolments since 2015

English language pathway training to 2500+ students

980+ participants from 23 developing countries in international development programs

95% student satisfaction for an inclusive and safe campus environment

*English Language Barometer, 2018*
“I recommend Bridging English (BE) for international students. It’s a great foundation for your academic study, as it helps you to adapt to life in Australia, and it is your first step to improving your English.”

Ye Wang, China
English Language Training

ICTE offers flexible training options for participants to develop skills to communicate in English across a broad range of academic and professional disciplines.

Fixed-date, full-time English language courses from beginner to advanced levels commence on nine intake dates throughout the year. Enrolments are available from 5-45 weeks.

ICTE is able to design a customised English language course to meet your training requirements. ICTE is an official test centre for IELTS, PTE and OET tests.

Participants will:
- study in the Institute’s purpose-built facilities at UQ’s St Lucia campus
- learn in a multicultural environment with an average annual enrolment of more than 4000 students from over 50 countries and regions
- learn in small classes of 12-18 students and are taught by qualified and experienced language teachers
- use the latest print and digital materials from real-world and academic sources.

Participants are tested on their first day at ICTE and placed in a course and class level appropriate to their English language ability. Course options include:
- General English
- Advanced English Communication Skills
- English for International Business Communication
- English for Academic Purposes
- Bridging English (for UQ entry)
Customised Professional Training

ICTE has established a reputation for delivering high-quality customised training solutions that meet the needs of education, government, corporate and community organisations.

Customised academic, technical and professional training programs provide opportunities for students and professionals to gain exposure to leading UQ academic and research staff, as well as government and industry sector organisations that are leaders in their field through seminars, workshops and site visits.

The content is experiential in nature and allows participants to observe real-world applications of conceptual theories introduced throughout the program. Insights gained can be directly applied to the participants’ area of professional or academic expertise upon return to their home country.

ICTE programs are flexible in duration and can be delivered at UQ in Brisbane, throughout Australia and in offshore locations. Programs can also be delivered in languages other than English through the use of professional interpreters.
“This course helped me to understand the current principles and best practice, workplace health and safety systems, and risk management.”

English and Mining Management Program Participant
Vinacomin, Vietnam
“I gained a number of new skills such as using drama and music in my English classes to increase student engagement and participation. ICTE has taught me how to adapt it to my own country’s school. ICTE has given me the opportunity to provide a more inspiring education to my students.”

Mitsuyoshi Fujikawa
Tokyo Metropolitan Board of Education, Japan
Teacher Training

The Institute lifts the standard of English language teacher training, assists university staff to teach academic courses in English, and provides professional development programs to education leaders and managers.

ICTE is one of Australia’s leaders in the field of teacher training and professional development and has over 20 years’ experience in the design and delivery of a wide range of professional development programs and leadership training to pre-service and in-service primary, secondary and tertiary teachers and managers.

ICTE has significant experience partnering with universities and government agencies from around the world to train academics and professors in how to use English as a Medium of Instruction.

Programs are highly practical and apply language learning theory and methodology to real classroom-based practice and experiential learning to ensure content is relevant and can be applied to the teaching and learning environment or workplace.

Program options include:

- English for Specific Purposes: TESOL
- English & Methodology for TESOL Purposes
- Content & Language Integrated Learning
- International Diploma in Language Teaching Management
International Development

International Development is one of the leading university development groups in the Indo-Pacific region. We provide development expertise, program management and leadership to help build the capacity of people and organisations around the world to achieve their development goals.

International Development has been delivering client focussed, professionally managed international development activities that connect and apply the knowledge and expertise of UQ for over 24 years.

Established in 1994, International Development has completed over 500 projects across 80 countries, including long-term development projects, customised short training programs and aid advisory services.

Clients include leading international development contractors, the Australian Department of Foreign Affairs and Trade (DFAT), New Zealand Ministry of Foreign Affairs and Trade (MFAT), the Asian Development Bank (ADB), the World Bank, United Nations (UN), as well as other government agencies and non-governmental organisations.
“The University of Queensland has helped me acquire first-hand experience, and practical strategies to drive change and contribute to the development outcomes in my home country.”

International Development Short Course Participant
Our Services

Fully customised program design and delivery

ICTE offers a complete range of program and support services in the design and delivery of customised programs for university, government and corporate partners. Services range from program development, coordination and administration through to organisation of travel, interpreters, cultural and tourist activities, airport reception, and ground transportation.

Customised programs can include multiple city components within Australia and/or overseas.

Dedicated program management

Our dedicated client management and delivery team has connections with a wide range of leading organisations, and can draw upon the teaching, learning and research strengths of UQ to deliver high-quality programs.

ICTE can source program leaders and specialist presenters from the UQ community, and leading government and industry partners to deliver guest lectures, seminars, professional development activities and site visits.
Support services
ICTE offers a comprehensive range of program support services from pre-departure information and briefings through to orientation and student support to ensure smooth program delivery and participant welfare. ICTE offers ongoing support to help participants with culture shock, homesickness, safety and healthcare.

Participants can access UQ’s world-class facilities and services, including study spaces and campus libraries for independent and group study, religious and sporting facilities, and join over 200 clubs and societies.

Arrival and program transfers
ICTE can coordinate local arrival and departure transfers from the Brisbane international or domestic airport. Transfers from the Gold Coast Airport (Coolangatta) can also be arranged.

Program-related transportation can be arranged including ground transfers to and from the university campus, and transfers for site visits and cultural/tourist activities.

Accommodation
ICTE offers a range of accommodation services to meet partner requirements and budgets. Whether your participants would like to live on-campus or off-campus, ICTE can coordinate accommodation in self-contained apartments or local homestay accommodation, which gives participants the opportunity to learn about Australian culture and lifestyle.
Case Studies

Professional development for Thailand’s leaders

Leaders and managers from the Office of Civil Service Commission (OCSC) participated in a two-week professional development program aimed at enhancing their ability to implement leadership and strategic programs for the Royal Thai Government.

The program was designed to enhance participants’ understanding of leadership in an international context, strengthen their strategic management skills, and increase awareness of the importance of digital transformation.

Internationalisation of higher education in Brazil

ICTE collaborated with São Paulo State University (UNESP) in the delivery of a Content & Language Integrated Learning and English as a Medium of Instruction program to enhance UNESP’s internationalisation agenda.

Delivered across four locations in Brazil, the program was designed to support the development of teaching methodologies and strategies, and presented techniques on how to teach academic courses in English to Brazilian and international students.
**Tackling sustainable economic development in Africa**

International Development welcomed participants from a range of African nations to complete short courses on agribusiness, irrigation and water resource management.

The Institute coordinated the program with input from UQ’s academic community to build the participants’ skills in leadership, communication and project management, and for participants to become empowered leaders in the agriculture sector in their own communities.

**Capacity-building for government officials**

The Institute has been delivering English language and cross-cultural communication training programs to Immigration and Customs Officials from foreign governments for over 15 years.

The program was designed to improve participants’ English communication skills to enable them to develop a wider understanding of English for international communication in a multi-cultural and global environment.

**Leadership and educational change in Saudi Arabia**

The Ministry of Education, Kingdom of Saudi Arabia has collaborated with ICTE to deliver a year-long professional development program for English language teachers.

The program is an ambitious long-term endeavour to develop the leadership, intercultural and interpersonal capacity of Saudi education professionals through a university-guided immersion in K-12 schools, with the overarching objective of developing strong English language skills in Saudi teachers.
Collaboration is at the heart of ICTE’s philosophy. We work with industry, government and university partners around the world to design and deliver customised programs tailored to meet their training and educational needs. Our programs engage stakeholders, generate new ideas, and deliver relevant outcomes for our partners.

ICTE is a flexible program provider that has the skills, experience and expertise to customise onshore and offshore training, and professional development programs to meet diverse training and education needs.

With almost 40 years’ experience, ICTE has worked with a wide range of client organisations, including national and provincial ministries and governments, professional teaching associations, education institutions, companies and non-government organisations.

We would be pleased to work in collaboration with you to develop a customised program that meets the specific needs of your organisation and invite you to contact us to discuss your education and training needs further.

Pictured left to right: Deputy Director, Mr Phillip Fredericks; Director, Mr Julian Wilson; and Deputy Director, Ms Dallas Dowsett.
ICTE is an international education and capacity development institute. We deliver exemplary English language, international training and aid-funded development projects, that advance learning and inspire people to contribute to their community, industry and government.

Mr Julian Wilson
ICTE Director